

Sheriff

H.D. "Gator" DeLoach
Putnam County Sheriff's Office



130 Orié Griffin Blvd.
Palatka, FL 32177
(386) 329-0800
www.pcsó.us

June 20, 2018

To Whom It May Concern:

From: Denise Barstis, CFO

Re: Recent experience with Laurel Matula of ER Assist

ER Assist assigned Mrs. Laurel Matula to assist me in the reimbursement process of Hurricane Irma.

I was very fortunate to have Mrs. Matula to guide me through, what can be a very complicated process.

She kept me informed every step of the way, which I had never experienced before. The communication was phenomenal. When I provided the documentation, she evaluated and assisted in any additions or changes that needed to be made and did this in a very timely manner. After evaluating some of my documentation she had found a receipt that had not been added to our reimbursement request.

She was also brought to our attention additional funding that we were eligible for.

We were one of the first agencies to receive our reimbursement and I attribute this to Mrs. Matula's expertise and help.

We have never had the support and cooperation as we have had with ER Assist. I am very happy to submit this letter of recommendation.

Please feel free to contact me if you have any questions at (386) 329-0817

South District Office
1196 S. Highway 17
Satsuma, FL 32189
(386) 649-4234



A State Accredited Agency

West District Office
108 N. County Road 315
Interlachen, FL 32148
(386) 329-0848