



April 30, 2020

Autumn Pullen  
ER Assist  
108 E Central Suite 200  
Bentonville, AR 72712

Dear Autumn:

Thank you to you and your team for all the assistance ER Assist provided Central in the finalizing of our Emergency Operations Plan (EOP) along with developing, printing and installing all of the emergency maps and booklets throughout the facility.

As mentioned, when we first met, getting our EOP in place is something we've been trying to push across the finish line for some time. ER Assist provided the skills, resources and personnel to deliver beyond our expectations. It was so helpful to have a team with your experience involved and Central is greatly appreciative.

Please do not hesitate to use us as a reference for your potential clients. Again, we appreciate the help.

Sincerely,

Trey Carter  
Trustees Chair