



## Hamilton County Emergency Management

1133 U.S. Hwy 41 NW, Suite 1  
Jasper, FL. 32052-6902  
386-792-6647 fax 792-6648  
Henry Land, Director – Pam Allen, Asst. Director



November 14, 2018

To whom it may concern,

On behalf of Hamilton County Emergency Management, we would like to personally thank you for assigning Ms. Allison Wolf of ER Assist / Disaster Funding Solution as our State Public Assistance Officer in the aftermath of Hurricane Irma (FEMA-4337-DR).

We have had several Public Assistance Officers in the past few years, but none of them has been as dedicated to us as Ms. Wolf has been and continues to be today. She has explained every step thoroughly to our understanding and goes beyond the call of duty in assisting us with every way possible, by site visits, data gathering, the writing of our Public Assistance Worksheets and ultimately through the close-out of our projects. She is always available by phone and email anytime day or night and does not make you feel as if you are intruding or interrupting when calling.

She has proved to be knowledgeable about FEMA policy and works hard to ensure our county is being fairly represented during its interpretation.

This is the second storm event that we have had the honor and privilege of working with Ms. Wolf. I would like to take this opportunity to commend her once again for a job well done and thank you for continuing to send her to us. It is because of her we can successfully recover from this process. It is such a delight to work with someone who understands working with a small rural county and our many challenges.

We look forward to continuing working with her in the future. She will remain on my speed-dial!

Sincerely,

A handwritten signature in blue ink that reads "Pamela R. Allen".

Pamela R. Allen  
Hamilton County Emergency Management  
Interim Director